



LOCAL 103, I.B.E.W. HEALTH BENEFIT PLAN



256 FREEPORT ST., 2ND FLOOR, BOSTON, MA 02122
TELEPHONE (617) 288-5999
WWW.TRUSTFUNDS103.COM

TOLL FREE: (800) 564-5999
FAX: (617) 288-6696

MICHAEL P. DONOVAN, ADMINISTRATOR

March 16, 2020

Dear Local 103 I.B.E.W. Health Plan Participant,

The Plan has been monitoring and responding to the serious challenges posed by the outbreak of coronavirus strain COVID-19. We want to assure you that our priority is to ensure uninterrupted access to care for our participants. We are reaching out to all participants to outline the steps we are taking.

Effective immediately, our Plan will:

- Remove co-pays for testing, counseling, vaccination (once available), and other COVID-19 care provided at doctors' offices, emergency rooms, and urgent care centers for all participants,
- Remove co-pays for COVID-19 treatment provided at doctors' offices, emergency rooms, and urgent care centers for all participants,
- Provide access to early refills for all prescribed maintenance medications,
- Provide access to Modern Assistance Programs' "Virtual Counseling Program". Please contact MAP directly for additional information,
- Temporarily expand the "Flex Hours" provisions described on page 7 of the Health Plan SPD. Flex Hours can be used when a participant is short of the 144 hours required to maintain Health Plan eligibility for any given month. Generally, a participant must be active in the Plan for six months in order to be eligible for Flex Hours. Each participant who meets this requirement accrues 200 Flex Hours each calendar year. Given the current situation with respect to coronavirus, and the possibility that participants may be short hours, the Plan will temporarily expand the Flex Hours provisions as follows to provide additional options for our Participants.
 - Waive the six-month waiting period for access to Flex Hours. Flex Hours will be available to all active participants in the Local 103, I.B.E.W. Health Benefit Plan,
 - Through December 31, 2020 the Flex Hours allowance will be increased from 200 hours to 400 hours.

Finally, we are actively working with Blue Cross Blue Shield of Massachusetts to provide access for our participants to the telehealth benefit, *Well Connection*, for any services available through that benefit channel. Additional information will be provided once this benefit channel is available to our participants.

Please contact the Trust Funds Office if you have questions or concerns.

Sincerely,

Michael P. Donovan
Administrator